



Regarding the Management of Personal Information

This Company, based on the "Personal Information Privacy Policy of this Company", will take the necessary measures to protect the personal information of customers.

The following guidelines will be followed when managing personal information. Please read and agree to the terms below before providing personal information.

1. Objectives for the Usage of Personal Information

- ① In order to communicate with the customer.
 - ② For the procedures necessary to arrange and receive services provided by transportation institutions, accommodation institutions, public institutions (foreign office, embassies and consulates) and payments of such for the trip the customer has applied for.
 - ③ Guidance and arrangement for products, services and promotions offered by companies affiliated with this Company such as currency exchange and travel insurance.
 - ④ To request the answering of a survey of impressions and opinions after taking the trip.
 - ⑤ To provide special benefits
 - ⑥ To make statistical information
- The customer can refuse to provide personal information. As consequence, a portion of or all of the requested services may not be able to be provided.

2. Providing Personal Information to a Third Party

- ① In order to fulfill the objectives specified above, this Company will provide information including but not limited to the name, gender, age, date of birth, country of origin, current address, telephone number, e-mail address, passport information and credit card information of the customer to companies including those providing transportation/accommodation providers as well as insurance companies electronically or by another method.

3. Consignment of Personal Information

In order to fulfill the objectives specified above, this Company may entrust part of or all of the personal information that has been provided. In cases of consignment, the personal information will be given to parties that have passed protection standards for the safe handling of the personal information and those entrusted with the information will receive the necessary and appropriate monitoring.

4. Inquiries regarding Personal Information

For customers who wish to disclose, correct, add, delete, stop the usage of personal information held by the company or stop the offering of the information to third parties, please inquiry to the following personal information help desk. After identity has been verified, the request will be handled without delay in accordance with the law as well as this Company's regulations. There are cases in which a portion of or all of a request cannot be fulfilled, however an explanation of the reasons will be provided.

[Personal Information Inquiry Help Desk]

Toyota Tourist International Inc.
General Affairs Division
Address: NBN IZUMI BLDG., 1-23-36, Izumi,
Higashi-ku,
Nagoya, Aichi, 461-0001 JAPAN

[Name of the Authorized Personal Information Protection Organization,
as well as Contact to Resolve Complaints]
Name of Authorized Personal Information Protection Organization: Japan Institute
for Promotion of Digital Economy and Community (JIPDEC)
Contact to Resolve Complaints: Personal Information Protection Consultation Service
Office
Address: Roppongi First Building, 1-9-9, Roppongi, Minato-ku, Tokyo, 106-0032
Phone Number: 03-5860-7565